



business

# open for delivery

Key for Business is a more convenient, efficient way for residential multi-unit buildings to receive Amazon deliveries. It eliminates the need for building managers to provide driver entry and receive Amazon packages.



## Streamlined deliveries

Drivers get one-time building access, via the Amazon cloud, and deliver packages without the need to be buzzed in. Building staff spends less time managing deliveries and more time keeping residents happy.



## Smart and secure

Multi-factor authentication via the Amazon cloud ensures delivery drivers are verified in real time and can only access buildings when delivering Amazon packages.



## More accurate deliveries

Delivery accuracy increases, and drivers leave packages in the location that works best for you and your residents.



## Free of charge

The Key for Business device integrates seamlessly with your existing access system. Plus, the device, installation, and maintenance are provided free of charge.

"Key for Business benefits our residents and our bottom line... (and) creates time efficiencies for our on-site property staff."

Cindy Fisher  
President  
**Kettler**

For more information, please visit:  
[amazon.com/keyforbusiness](http://amazon.com/keyforbusiness)

# How it works



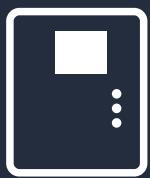
Amazon installs a smart device that seamlessly integrates your building's existing access system with the Amazon delivery app. Once installed, delivery drivers press the Key for Business access button on their delivery app to gain authorized, time-limited building entry, and deliver packages to your desired location.

## Pairs easily

The Key for Business device works seamlessly with:



Fob readers



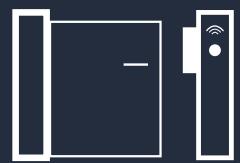
Call boxes



Remote openers

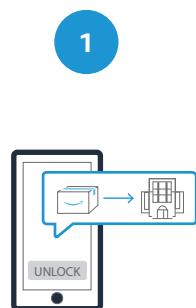


Coded gates



Motorized gates and doors

## What to expect on delivery day



Drivers request building access through the Amazon delivery app.



Amazon confirms the driver's ID, route, and time of the request.



Once verified, the driver receives time-limited access to the building.



The driver delivers packages to your desired location and exits the building.



# Top 5 benefits of Key for Business



## Safety and security

Deliveries reach their destinations more frequently, and Amazon drivers are only given time-bound permission to enter and securely deliver packages after being verified via the Amazon Delivery App.



## More accurate deliveries

Step-by-step delivery instructions direct drivers to leave packages in the location that works best for you, and increase delivery accuracy.



## Financial savings

Amazon drivers deliver packages all day long, 7 days per week. Key for Business eliminates the need for you to maintain staff onsite during that time, and enhances your building's amenities at no cost to you.



## Streamlined process

Amazon drivers access buildings and deliver packages without any help from staff. Your residents' packages are delivered more quickly, and your staff spends less time managing deliveries.



## Free and seamless

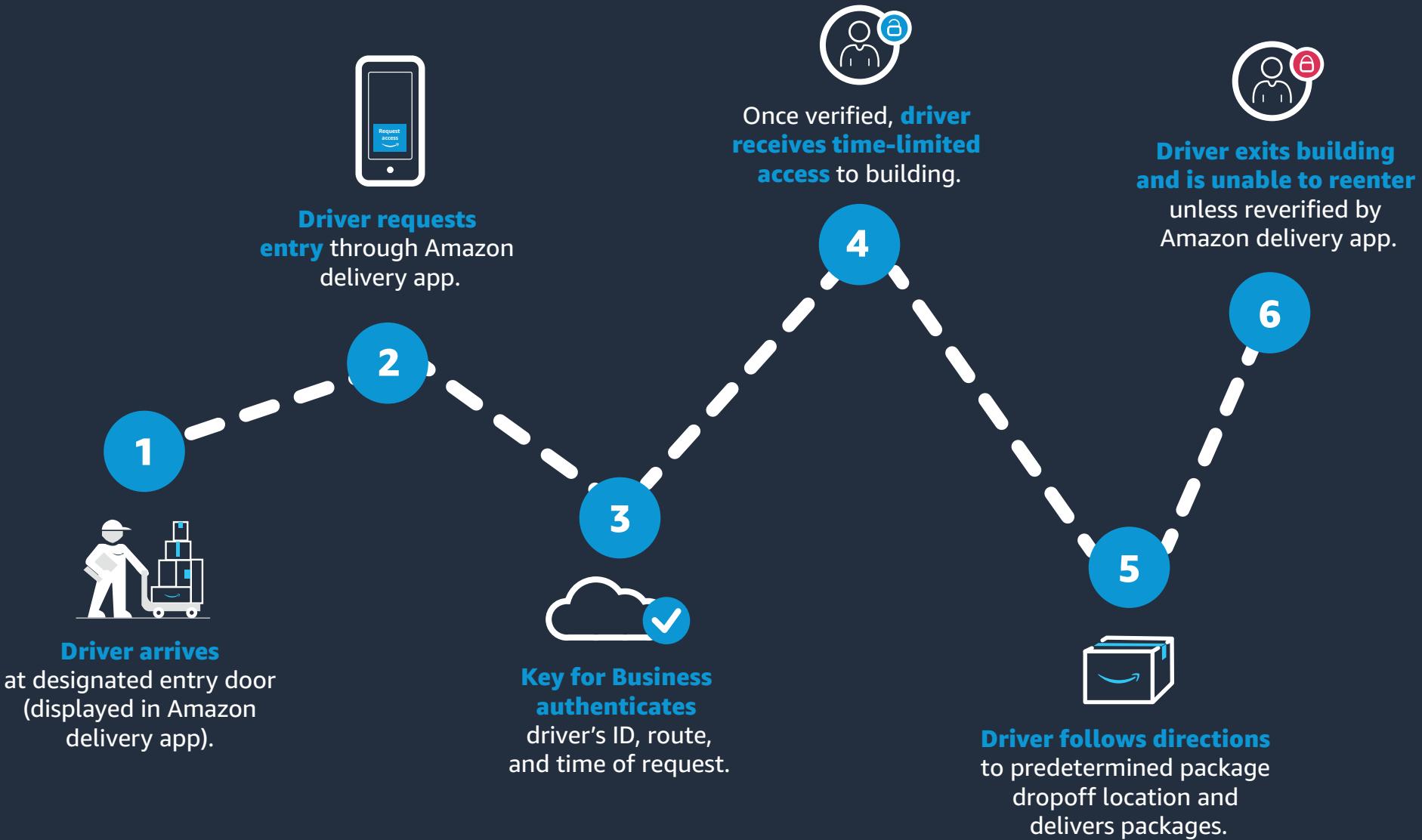
The Key for Business device is compatible with most existing electrical access systems. Installation is quick and easy, and the device, installation, and maintenance are all free of charge.





business

# Delivery process





## How it Works

### 1. What is the Amazon Key for Business?

Amazon Key for Business is a new security update and procedural fix for delivering packages to multi-family buildings. Amazon will now use AWS Cloud Technology to track our packages and track our delivery drivers. Building owners and managers that participate in the update, will use this same cloud technology to control access of Amazon delivery drivers and create specific package delivery instructions for your building.

### 2. How does it work?

Moving forward, all Amazon delivery drivers will carry a smartphone that is connected to the AWS Cloud. When an Amazon delivery driver arrives at a building updated with Key for Business, the AWS Cloud will recognize it in real time. At that moment, step by step instructions will be sent to the delivery driver's smartphone. The instructions will inform the delivery driver exactly how to enter the building and where the packages are to be safely delivered. The smartphone will also work directly with the building electronic entryway, providing one-time approved access for our driver to complete their delivery.

### 3. Is it safe?

This update will make your buildings smarter and more secure. The Cloud technology uses multi-factor authentication to ensure that delivery drivers will only gain access to your building if they have a package scheduled for delivery. All Amazon delivery drivers must pass a comprehensive, multi-state, background and DMV check. Amazon delivery drivers will not be given physical keys, fobs, or access codes to any buildings. All entry information is stored in the cloud. Building owners and managers can also set delivery time windows and only grant access at select entry points. For example, if management would prefer no packages or delivery drivers to have access after 6pm, that is an instruction you could set.

### 4. What are the benefits?

Key for Business will increase resident satisfaction with reliable same day, next day, and grocery deliveries. The update will also reduce the number of misplaced or stolen packages. Key for Business will relieve operational demands on building staff, no more managing errant packages or resident complaints. Key for Business allows owners and management to track and verify all Amazon delivery drivers on site.

### 5. How to update?

To update Key for Business, we simply need to send an authorized Amazon Technician to your property and pair the smartphone app with your current electronic entryway system. This will take about an hour and we will need a property staff member on site to accompany our technician. We will install a 6" by 6" companion device near the brains of your current entry way system, usually in the electrical closet or basement.

Amazon is pleased to provide our Key for Business update absolutely free as a courtesy to your staff and residents.

